

LEVANTIQ TERMS OF USE

Last Updated: **14th March 2026**

These Terms & Conditions (“Terms”) govern access to and use of <https://levantiq.shop> and any associated digital interfaces, pages, services, communications, and online infrastructure operated by **LevantiQ LLC** (collectively, the “Website”), as well as any purchase request, reservation request, allocation request, order, transaction, or acquisition of any product, accessory, component, module, technological object, or related item manufactured, developed, marketed, allocated, or distributed by **LevantiQ LLC** (“LevantiQ”, “Company”, “we”, “our”, or “us”).

By accessing the Website, browsing its content, creating an account, submitting information, requesting allocation, placing an order, making a payment, communicating with LevantiQ, or otherwise interacting with LevantiQ products or services, you acknowledge that you have read, understood, and agree to be legally bound by these Terms and by the related policy documents referenced herein, including without limitation the Privacy Policy, Shipping Policy, Returns & Refund Policy, Limited Warranty, and Product Safety & Usage Guidelines, each as amended from time to time.

DOCUMENT	ANNEX REFERENCES
PRIVACY POLICY	READ THE POLICY
SHIPPING POLICY	READ THE POLICY
RETURNS & REFUND POLICY	READ THE POLICY
LIMITED WARRANTY	READ THE WARRANTY
PRODUCT SAFETY & USAGE GUIDELINES	READ THE GUIDELINES

If you do not agree with these Terms, you must immediately discontinue use of the Website and must not submit any purchase request, reservation request, or other transaction-related communication to LevantiQ.

By using the Website, creating an account, or placing an order, you consent to receive communications from LevantiQ electronically. These communications may include emails, notices, confirmations, legal disclosures, and other information related to your account or purchases. You agree that all agreements, notices, disclosures, and other communications provided electronically satisfy any legal requirement that such communications be in writing.

These Terms constitute a legally binding agreement between you and LevantiQ concerning your use of the Website and any relationship arising from your attempt to acquire or use LevantiQ products.

Your access to our services is subject to your acceptance, without modification, of all of the terms and conditions contained herein and all other operating rules and policies published and that may be published from time to time by us.

Please read the Agreement carefully before accessing or using our Services. By accessing or using any part of our Services, you agree to be bound by these Terms. If you do not agree to any part of the terms of the Agreement, then you may not access or use our Services. All support communications are generally conducted in English and Italian unless otherwise indicated.

DISCLAIMER: our Services are provided “AS IS” and “AS AVAILABLE” basis. LevantiQ LLC and its suppliers and licensors hereby disclaim all warranties of any kind, express or implied, including, without limitation, the warranties of merchantability, fitness for a particular purpose, and non-infringement. Neither LevantiQ LLC, nor its suppliers and licensors, makes any warranty that our Services will be error-free or that access thereto will be continuous or uninterrupted. You understand that you download from, or otherwise obtain content or services through, our Services at your discretion and risk.

1. DEFINITIONS

For the purposes of these Terms, the following definitions apply.

“Website” means the website located at <https://levantiq.shop> and any associated digital services, interfaces, checkout pages, customer areas, application layers, support channels, online forms, and digital infrastructure operated by or on behalf of LevantiQ.

“User” means any individual who accesses, browses, interacts with, or otherwise uses the Website, whether or not such person creates an account or submits an Order Request.

“Customer” means any individual or legal entity that purchases, attempts to purchase, reserves, requests allocation of, or otherwise seeks to acquire a Product from LevantiQ.

“Product” means any hardware device, accessory, component, module, system, collector technological object, embedded hardware platform, experimental unit, limited series item, or related good manufactured, allocated, offered, marketed, or distributed by LevantiQ.

“Order Request” means any order, reservation, pre-order, allocation submission, purchase inquiry, or other transaction-related submission made by a Customer through the Website or through any LevantiQ-authorized sales channel.

“Allocation” means the internal process through which LevantiQ determines, at its sole discretion, whether a Product or quantity of Products will be made available to a particular Customer.

“Restricted Product Series” means any Product category, line, edition, release, or unit that LevantiQ designates as limited, restricted, invitation-based, collector-oriented, controlled-distribution, pre-production, or otherwise subject to specific eligibility rules.

“Policy Documents” means the Privacy Policy, Shipping Policy, Returns & Refund Policy, Limited Warranty, Product Safety & Usage Guidelines, and any other operational or legal policy expressly incorporated by reference into these Terms.

2. COMPANY INFORMATION

The Website and the Products offered through it are operated by:

LevantiQ LLC

State of Delaware, United States

LevantiQ is a technology company engaged in the design, development, refinement, controlled distribution, and support of advanced technological objects and systems. LevantiQ's activities may include, without limitation, the development of electromagnetic levitation systems, embedded electronics, precision mechanical assemblies, collector-oriented technological hardware, experimental engineering platforms, optical modules, docking systems, accessories, display technologies, firmware-enabled devices, and related premium hardware ecosystems.

The Website serves as LevantiQ's official digital interface for presenting Products, describing technologies, communicating commercial and technical information, managing customer relationships, receiving transaction requests, conducting verification activities, administering product allocation, and publishing legal and operational policies.

LevantiQ reserves the right to modify, suspend, limit, or discontinue any part of the Website, any Product offering, or any associated service at any time, with or without notice, except where mandatory applicable law provides otherwise.

3. NATURE OF LEVANTIQ PRODUCTS

LevantiQ Products are not ordinary mass-market goods. Many LevantiQ Products are premium technological objects that may incorporate proprietary engineering architectures, embedded electronic systems, electromagnetic control systems, levitation mechanisms, firmware-controlled features, specialized materials, precision machining, calibration-dependent assemblies, optical presentation elements, and limited-production manufacturing processes.

Depending on the Product, LevantiQ offerings may include characteristics such as:

- advanced electromagnetic levitation or magnetic positioning architectures;
- embedded control electronics and firmware-dependent behaviors;
- precision mechanical assemblies requiring careful handling and installation;
- collector-grade design, limited quantities, or restricted access distribution;
- experimental, prototype, or pre-production features subject to refinement;
- ecosystem-dependent compatibility with official LevantiQ components or accessories.

Certain Products may be designated by LevantiQ as:

- limited-production devices;
- collector editions;
- restricted series;
- prototype units;
- pre-production units;

- development platforms;
- technology demonstrators;
- early access or founder-access releases.

Customers acknowledge that Products of this nature may differ materially from generalized consumer goods and may involve ongoing refinement, limited availability, evolving technical implementation, restricted support conditions, or product-specific commercial requirements.

Limited Release Products: certain LevantiQ products may be released in limited quantities or as restricted series. Such releases may be subject to controlled allocation, eligibility criteria, or invitation-based access. LevantiQ reserves the right to determine production quantities, distribution methods, and allocation priorities for any limited release product.

Where a Product is presented as experimental, prototype, collector-oriented, or restricted, the Customer acknowledges that such classification forms part of the identity and commercial positioning of the Product and may influence eligibility, availability, warranty scope, return rights, support conditions, resale limitations, and future compatibility.

Information provided on the Website, including product descriptions, documentation, and technical materials, is provided for general informational purposes only. Such information does not constitute engineering advice, safety certification, or professional technical consultation.

4. ELIGIBILITY TO PURCHASE

Access to the Website does not create, imply, or guarantee any right to purchase a Product. LevantiQ operates a curated and controlled distribution model for certain Products and reserves the right, at its sole and absolute discretion, to determine whether any User or Customer is eligible to purchase, reserve, or receive allocation of a Product.

LevantiQ may, without limitation and except where prohibited by law:

- approve or reject any Order Request;
- limit the quantity of Products available to any Customer, household, address, payment method, region, or related account;
- determine whether a Customer is eligible to acquire particular Product categories or Restricted Product Series;
- restrict access to specific Products or purchasing opportunities;
- refuse to enter into a transaction with any User or Customer;
- cancel or decline any Order Request before formal acceptance.

A Customer's ability to access the Website, create an account, add a Product to a cart, submit payment information, or receive an automated acknowledgment does not by itself mean that LevantiQ has accepted an Order Request.

LevantiQ may exercise eligibility controls for reasons including, without limitation:

- product scarcity or controlled production volume;
- customer verification requirements;

- anti-fraud concerns;
- collector program or invitation-only rules;
- geographic or logistical considerations;
- export, sanctions, or compliance constraints;
- ecosystem, brand, or community management considerations;
- protection against abusive or speculative purchasing behavior.

Certain products may be offered on a pre-order or allocation basis prior to production completion. Estimated production and delivery timelines are indicative and may change depending on manufacturing readiness, quality control, or logistics conditions.

5. PRODUCT ALLOCATION DISCRETION

LevantiQ reserves the right to allocate Product availability according to internal commercial, operational, technical, logistical, legal, and brand-management criteria. Product allocation is not necessarily first-come, first-served and may be subject to controlled sequencing, selective release, invitation logic, or ecosystem-based prioritization.

Allocation decisions may consider, without limitation:

- production capacity and production timing;
- quality-control pacing and release readiness;
- customer purchase history;
- prior ownership of LevantiQ Products;
- collector status or verified profile status;
- participation in specific LevantiQ programs or initiatives;
- geographic distribution goals or restrictions;
- payment and fraud-risk indicators;
- logistics feasibility;
- brand integrity and ecosystem considerations.

Submission of an Order Request, reservation, deposit, or inquiry does not guarantee allocation of any Product. LevantiQ may choose to defer, decline, postpone, divide, prioritize, or re-sequence allocation without liability, subject always to any non-waivable legal obligations.

6. CUSTOMER VERIFICATION, THIRD-PARTY SERVICES, ACCOUNTS AND COMPLIANCE REVIEW

To protect the integrity of its Products, distribution model, payment environment, and customer ecosystem, LevantiQ reserves the right to perform verification, fraud-prevention, compliance, and eligibility review procedures before formally accepting any transaction.

Such procedures may include, without limitation:

- identity verification;

- payment method verification;
- billing and shipping address validation;
- anti-fraud screening;
- transaction anomaly review;
- eligibility review for Restricted Product Series;
- sanctions, export, or destination screening;
- reasonable supporting-document review.

Customers may be asked to provide documents or information including, without limitation:

- government-issued identification;
- proof of address;
- payment ownership confirmation;
- supporting information regarding intended delivery destination;
- any other information reasonably required to complete verification or compliance review.

LevantiQ may use internal tools and/or trusted third-party service providers to support these verification activities. In using the Services, you may use third-party services, products, software, embeds, or applications developed by a third-party (“Third-Party Services”).

If you use any third-party services, you understand that:

- Any use of a third-party service is at your own risk, and we shall not be responsible or liable to anyone for third-party websites or services.
- You acknowledge and agree that we shall not be responsible or liable for any damage or loss caused or alleged to be caused by or in connection with the use of any such content, goods, or services available on or through any such websites or services.
- LevantiQ does not guarantee compatibility with third-party hardware, accessories, or software unless explicitly stated in official documentation.

Failure, refusal, or inability to complete requested verification procedures in a satisfactory manner may result in:

- Order Request rejection;
- order cancellation;
- delay in transaction processing;
- restriction from future purchasing opportunities;
- removal from restricted-access or allocation programs.

Nothing in these Terms obliges LevantiQ to disclose internal fraud-prevention thresholds, compliance logic, or commercial review criteria.

ACCOUNTS

Where the use of any part of our Services requires an account, you agree to provide us with complete and accurate information when you register for an account.

You will be solely responsible and liable for any activity that occurs under your account. You are responsible for keeping your account information up-to-date and for keeping your password secure.

You are responsible for maintaining the security of your account that you use to access the Service. You shall not share or misuse your access credentials. You must notify us immediately of any unauthorized uses of your account or upon becoming aware of any other breach of security.

7. RESTRICTED PRODUCT SERIES

Certain Product lines may be designated as Restricted Product Series and made available only to selected Customers or under specific commercial conditions. LevantiQ may use such restrictions to preserve technological positioning, scarcity, collector value, brand integrity, customer curation, ecosystem quality, or controlled product rollout.

Eligibility for a Restricted Product Series may be based on criteria such as:

- prior ownership of LevantiQ Products;
- verified collector status;
- participation in early-access or founder-type programs;
- invitation-only access;
- prior engagement with the LevantiQ ecosystem;
- region-specific availability;
- product-category-specific verification requirements.

LevantiQ reserves the right to modify, suspend, expand, narrow, or revoke eligibility requirements for any Restricted Product Series at any time.

Participation in any restricted access program, collector access pathway, founder access pathway, or priority program does not create any vested right to future allocation, future preferential pricing, ongoing access, or any guaranteed entitlement to future releases.

8. PRICING, PAYMENT, AND PRICING ERRORS

All prices displayed on the Website are shown in the currency indicated at checkout unless otherwise stated. Prices may change without prior notice. Displayed prices may exclude taxes, import duties, customs charges, shipping costs, transaction fees, exchange-related charges, or other destination-specific costs unless expressly stated otherwise.

Accepted payment methods may include, without limitation:

- credit cards;
- digital payment platforms;
- bank transfers;
- other methods authorized by LevantiQ.

LevantiQ reserves the right to require additional payment verification before confirming any order. Payment authorization, card verification, payment capture, or receipt of funds does not by itself constitute acceptance of an Order Request.

If the Website contains an obvious pricing error, technical pricing malfunction, currency conversion anomaly, or other manifest mistake affecting displayed price, LevantiQ reserves the right to cancel or decline the affected Order Request, even if payment authorization has occurred, provided that any payment actually captured and not lawfully retainable will be refunded in accordance with applicable law.

Customers are responsible for reviewing order details, pricing, taxes, and shipping information before submitting an Order Request.

9. ORDER PROCESS AND FORMATION OF CONTRACT

The transaction process generally involves the following stages:

1. the Customer submits an Order Request through the Website or another LevantiQ-authorized channel;
2. LevantiQ reviews Product availability, eligibility, allocation status, and transaction details;
3. LevantiQ may perform verification, anti-fraud, payment, or compliance review;
4. LevantiQ either confirms acceptance of the order or declines the Order Request.

An automated email acknowledging receipt of an Order Request, a checkout confirmation screen, or temporary payment authorization does not by itself create a binding sales contract.

A legally binding contract for sale is formed only when LevantiQ expressly confirms acceptance of the Order Request through an official confirmation process.

LevantiQ reserves the right to reject, cancel, or not accept an Order Request prior to formal acceptance for reasons including, without limitation:

- product unavailability;
- allocation limits;
- failed or incomplete verification;
- suspected fraud;
- pricing or technical errors;
- logistical infeasibility;
- export or compliance concerns;
- violations of these Terms;
- conduct inconsistent with LevantiQ's controlled distribution model.

Where an Order Request is declined after payment capture, LevantiQ will process any required refund in accordance with applicable law and the relevant payment method procedures.

10. SHIPPING AND DELIVERY

The shipment, handling, dispatch, delivery, partial shipment, risk transfer, signature requirements, customs responsibilities, and related logistics matters applicable to LevantiQ Products are governed by the **LevantiQ Shipping Policy**, which is incorporated by reference into these Terms.

Delivery timeframes provided on the Website or during checkout are estimates only and do not constitute guaranteed delivery commitments unless expressly stated otherwise in writing.

Customers acknowledge that shipment and delivery may be affected by manufacturing timing, verification procedures, customs controls, carrier limitations, destination-country restrictions, export rules, regulatory review, force majeure events, or other circumstances outside LevantiQ's reasonable control.

Customers remain responsible for providing accurate delivery information and ensuring that receipt of the Product is lawful, feasible, and secure at the stated destination.

11. RETURNS AND REFUNDS

Return eligibility, return authorization, return inspection, refund processing, replacement pathways, non-returnable category rules, and related conditions are governed by the **LevantiQ Returns & Refund Policy**, which is incorporated by reference into these Terms.

Because LevantiQ Products may include limited-production hardware, restricted access devices, collector-oriented objects, customized configurations, or experimental technologies, return rights may be narrower than those associated with ordinary general-retail goods, to the extent permitted by applicable law.

Nothing in these Terms limits any mandatory consumer rights that cannot lawfully be excluded.

12. LIMITED WARRANTY

Warranty coverage, exclusions, service procedures, diagnostic evaluation, repair workflows, replacement workflows, and remedy limitations are governed by the **LevantiQ Limited Warranty**, which is incorporated by reference into these Terms.

Customers acknowledge that certain Product categories, including prototype units, demonstrator units, pre-production systems, or restricted-release technological objects, may be subject to specific warranty conditions or modified support logic as described in the applicable Product documentation or warranty materials, to the extent permitted by law.

13. PRODUCT SAFETY, INSTALLATION, AND USE

Customers and Users must follow all safety instructions, installation guidance, electrical precautions, electromagnetic field precautions, levitation-system calibration procedures, operating environment recommendations, maintenance limitations, and other safety-related

guidance published in the **Product Safety & Usage Guidelines** and in any Product-specific documentation provided by LevantiQ.

Improper installation, unauthorized modification, misuse, incompatible power connection, unsafe environmental exposure, interference with active levitation or magnetic systems, or operation outside recommended conditions may result in product damage, performance instability, safety risks, loss of support eligibility, or warranty exclusion.

14. NO RESELLER / ANTI-SCALPING POLICY

LevantiQ Products are intended for personal ownership, technological use, collection, display, ecosystem participation, or commercial relationships expressly approved by LevantiQ.

Unauthorized large-scale resale, speculative acquisition, automated purchasing, bot-assisted purchasing, bulk-order circumvention, purchase behavior designed primarily to exploit scarcity, or other activity inconsistent with the intended customer experience or controlled distribution philosophy may result in:

- cancellation of pending Order Requests;
- refusal of future purchase requests;
- removal from allocation or early-access programs;
- restriction or closure of associated accounts;
- denial of future restricted-series eligibility.

LevantiQ reserves the right to evaluate purchase patterns, account linkages, payment behavior, shipping behavior, and other commercially relevant indicators in order to identify reseller abuse or scalping behavior, subject to applicable law.

15. FIRMWARE, SOFTWARE, AND PRODUCT EVOLUTION

Certain Products may receive firmware updates, software modifications, calibration refinements, compatibility adjustments, interface revisions, performance tuning, security improvements, or technical behavior changes during their lifecycle. Customers acknowledge that Product functionality, supported integrations, user interaction patterns, visual behavior, compatibility parameters, and performance characteristics may evolve over time in order to improve performance, preserve security, refine operation, maintain ecosystem integrity, or address engineering issues.

LevantiQ does not guarantee that every feature, compatibility path, optional function, or technical characteristic will remain unchanged indefinitely unless such commitment is expressly stated in official documentation. Customers must use official LevantiQ firmware, software pathways, and update channels where applicable. Unauthorized firmware modification, code extraction, calibration tampering, or unsupported software interaction may void support rights, impair device performance, or trigger warranty exclusions.

[Unauthorized software modification or firmware alteration may impair device functionality and may void warranty coverage.](#)

16. PROTOTYPE, PRE-PRODUCTION, AND EXPERIMENTAL TECHNOLOGIES

Certain Products may incorporate prototype technologies, pre-production engineering solutions, experimental architectures, demonstrator-level implementations, development-stage firmware, validation-stage components, or evolving technical structures.

Customers acknowledge that such Products may:

- exhibit evolving performance characteristics;
- receive engineering refinements after release;
- differ in certain respects from future production versions;
- involve limited support commitments or category-specific conditions;
- include documentation that evolves over time.

The existence of prototype or experimental characteristics does not by itself indicate defect, non-conformity, or misrepresentation where the Product materially corresponds to the description provided by LevantiQ at the time of sale or allocation.

Where a Product is expressly sold, allocated, or described as prototype, demonstrator, experimental, or pre-production, the Customer accepts that such classification forms part of the Product's nature.

17. COLLECTOR, LIMITED-EDITION, AND TECHNOLOGICAL OBJECT POSITIONING

Certain LevantiQ Products may be conceived and distributed not solely as standard consumer devices but also as technological collectible objects combining design identity, rarity, proprietary engineering, premium presentation, limited production, and ecosystem participation.

Customers acknowledge that such Products may derive value not only from functional performance but also from scarcity, design uniqueness, engineering novelty, limited release structure, or curated ownership conditions.

Minor variations in finish, tone, machining trace, assembly detail, or other non-material manufacturing characteristics that do not materially affect safety or functional integrity may occur in limited-production or collector-oriented devices and shall not automatically constitute defects.

18. INTELLECTUAL PROPERTY AND TECHNOLOGY PROTECTION

All intellectual property rights in and to the Website, the Products, associated technologies, firmware, hardware architectures, engineering concepts, names, marks, logos, texts,

renderings, images, layouts, documentation, specifications, code elements, interface elements, design language, trade dress, and related materials are and shall remain the exclusive property of LevantiQ or its licensors.

This Agreement does not transfer to you any of Ours or third-party intellectual property, and all rights, titles, and interests in and to such property will remain (as between the parties) solely with LevantiQ LLC and its licensors.

Except to the limited extent expressly permitted by mandatory applicable law, no User or Customer may:

- reproduce, republish, or distribute Website content;
- copy or commercially exploit Product designs or technical concepts;
- remove or alter proprietary notices;
- reverse engineer, decompile, disassemble, or analyze Products for replication purposes;
- extract firmware, embedded logic, calibration data, schematics, or underlying control architectures;
- use LevantiQ technologies or materials to create competing or derivative systems.

Any unauthorized use may result in legal action or other remedies to the fullest extent permitted by law.

19. EXPORT CONTROL, SANCTIONS, AND DESTINATION RESTRICTIONS

LevantiQ Products, technologies, and documentation may be subject to export control laws, sanctions regimes, customs restrictions, or destination-based trade controls.

Customers agree that they shall not export, re-export, transfer, resell, forward, or otherwise make LevantiQ Products available in violation of applicable export laws, sanctions programs, or destination restrictions.

LevantiQ reserves the right to request end-user information, destination information, consignee information, or other compliance-related details before shipping or accepting an Order Request.

LevantiQ may refuse, delay, suspend, or cancel any transaction where export-control, sanctions, customs, or destination-related risk is identified.

20. PROHIBITED CONDUCT

Users and Customers agree not to engage in conduct that harms the Website, the integrity of LevantiQ systems, the controlled distribution model, the customer experience, or LevantiQ intellectual property.

Prohibited conduct includes, without limitation:

- submitting false or misleading information;
- using unauthorized automation, bots, or scripts;

- attempting to bypass allocation or purchasing controls;
- engaging in fraudulent payment or refund activity;
- scraping or harvesting Website content without authorization;
- impersonating another person or entity;
- tampering with Product identifiers, packaging authenticity, or warranty-related references;
- attempting unauthorized access to LevantiQ systems or infrastructure.

LevantiQ may investigate suspected violations and may suspend accounts, cancel orders, reject transactions, or take other lawful measures in response.

LevantiQ may assign or transfer its rights and obligations under these Terms to an affiliated entity or successor organization as part of a merger, acquisition, restructuring, or asset transfer. [Customers may not assign their rights under these Terms without prior written consent from LevantiQ.](#)

21. LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, LevantiQ, its affiliates, officers, directors, employees, contractors, suppliers, logistics partners, payment providers, licensors, and service providers shall not be liable for any indirect, incidental, consequential, special, exemplary, or punitive damages arising out of or relating to the Website, any Product, any Order Request, any payment event, any allocation decision, any verification process, any delivery process, or any inability to use a Product or the Website.

This limitation includes, without limitation, losses relating to:

- loss of profit;
- loss of revenue;
- loss of data;
- interruption of business or project activity;
- missed commercial opportunities;
- product unavailability;
- delayed delivery or allocation;
- third-party carrier or payment-provider conduct.

To the fullest extent permitted by law, LevantiQ's total aggregate liability with respect to any claim shall not exceed the amount actually paid by the Customer for the specific Product giving rise to the claim.

Nothing in these Terms excludes or limits any liability that cannot lawfully be excluded or limited under mandatory applicable law.

22. NO GUARANTEE OF CONTINUOUS AVAILABILITY

LevantiQ does not guarantee the continuous availability of any Product model, Product series, collector release, firmware feature, optional accessory, replacement part, ecosystem function, or future production batch. LevantiQ may discontinue, suspend, redesign, replace, retire, defer, or materially alter any Product, Product line, compatibility structure, or release schedule at its sole discretion, subject to any mandatory legal obligations.

LevantiQ does not guarantee that the Website will be continuously available or free from technical errors, interruptions, or delays. The Website may be modified, suspended, or temporarily unavailable due to maintenance, infrastructure updates, or operational requirements.

23. DOCUMENT PRECEDENCE

These Terms operate together with the Policy Documents. In the event of inconsistency between these Terms and any other LevantiQ policy, operational notice, support communication, or Website content, these Terms shall prevail except where:

- a more specific Policy Document expressly governs the relevant subject matter; or
- mandatory applicable law requires otherwise.

24. FORCE MAJEURE

LevantiQ shall not be liable for any delay, interruption, or failure to perform resulting from causes beyond its reasonable control, including without limitation natural disasters, supply chain disruption, labor disputes, governmental actions, export restrictions, customs delays, logistics failures, cyber incidents, infrastructure outages, pandemic events, public emergencies, or geopolitical instability.

In such circumstances, LevantiQ may suspend, delay, or adjust performance obligations for the duration of the relevant event and for any reasonable recovery period thereafter.

25. MODIFICATIONS TO TERMS

LevantiQ reserves the right to amend, revise, supplement, or otherwise modify these Terms at any time to reflect changes in Products, technologies, legal requirements, commercial strategy, operational procedures, shipping practices, risk controls, verification procedures, or policy alignment.

Updated Terms will be published on the Website and become effective on the stated Effective Date or, if no separate effective date is stated, upon publication, subject to any mandatory rights that cannot lawfully be reduced retroactively.

Users and Customers are responsible for reviewing the current version of these Terms before using the Website or submitting an Order Request.

If we make changes that are material, we will let you know by posting on our website, or by sending you an email or other communication before the changes take effect. The notice will designate a reasonable period after which the new terms will take effect. We will try to provide at least 30 days' notice prior to the effective changes. If you disagree with our changes, then you should stop using our Services within the designated notice period, or once the changes become effective.

Your continued use of our Services will be subject to the new terms.

26. SEVERABILITY, WAIVER, AND ENTIRE AGREEMENT

If any provision of these Terms is determined to be invalid, illegal, or unenforceable, the remaining provisions shall remain in full force and effect to the maximum extent permitted by law. Failure by LevantiQ to enforce any provision of these Terms shall not constitute a waiver of that provision or of any other provision.

These Terms, together with the incorporated Policy Documents, constitute the entire agreement between the User or Customer and LevantiQ concerning the Website and the acquisition or attempted acquisition of Products, except where a separate written agreement expressly applies.

27. GOVERNING LAW

These Terms shall be governed by and interpreted in accordance with the laws of the **State of Delaware, United States**, without regard to conflict-of-law principles, except to the extent that mandatory consumer protection or other mandatory legal provisions of the Customer's jurisdiction require otherwise. Any dispute arising from or relating to these Terms or the purchase of LevantiQ products shall be resolved through good-faith negotiation between the parties. If a resolution cannot be reached, the dispute shall be submitted to the competent courts located in the State of Delaware, unless mandatory consumer protection laws provide otherwise.

Nothing in this clause deprives a consumer of any non-waivable protections available under mandatory applicable law.

28. TERMINATION

We may terminate or suspend your access to all or any part of our Services at any time, with or without cause, with or without notice, effective immediately.

If you wish to terminate the Agreement or your LevantiQ LLC account, you may simply discontinue using our Services.

All provisions of the Agreement that by their nature should survive termination shall survive termination, including, without limitation, ownership provisions, warranty disclaimers, indemnity, and limitations of liability.

CONTACT INFORMATION

For questions regarding these Terms, LevantiQ Products, allocation decisions, order procedures, legal matters, or policy interpretation, Users and Customers may contact:

- **LevantiQ LLC:** State of Delaware, United States
- **Official Website:** <https://levantiq.shop>
- **Customer Support:** contact@levantiq.shop
- **Legal Inquiries:** legal@levantiq.shop

LevantiQ reserves the right to request identity verification or supporting information before responding to account-sensitive, transaction-sensitive, or compliance-sensitive inquiries.



